Ecobank has the one of the largest distribution networks across the continent, with over 1,226 branches, over 1,681 ATMs and 4,250 points of sale. Combined with our leading product offerings in mobile and electronic banking, as well as Microfinance, we are committed to increasing access to financial services across Middle Africa.
Only one in four adults across sub-Saharan Africa have a bank account, compared to half in South Africa and Asia.*

*Source: World Bank
Executive Management

Group Executive Management

Mr. Thierry Tanoh
Group Chief Executive Officer

Mrs. Laurence do Rego
Group Executive Director, Finance and Risk

Mrs. Evelyne Tall
Deputy Group CEO, Group Chief Operations Officer

Mr. Patrick Akinwuntan
Group Executive Director, Head of Domestic Bank

Mr. Albert Essien
Deputy Group CEO, Head of Corporate & Investment Bank

Mr. Eddy Ogbogu
Group Executive Director, Operations and Technology

Country Head (Africa affiliates)

Roger Dah-Achinanon
Benin

Cheick Travaly
Burkina Faso

Alassane Sissoko
Burundi

Moustapha Fall
Cameroon

Jose Mendes
Cape Verde

Stephane Doukoure
Central Africa Republic

Mahamat Ali Kerim
Chad

Lazare Noulékou
Congo (Brazzaville)

Serge Ackre
Congo (Democratic Republic)

Charles Daboiko
Côte D’Ivoire

Alfred Kasongo
Equatorial Guinea

Jean-Baptiste Siate
Gabon

Marème Mbaye Ndiaye
Gambia

Samuel Adjei
Ghana

Adama Sene Cissé
Guinea Bissau

Moukaram Chanou
Guinea Conakry

Ehouman Kassi
Kenya

Kola Adeleke
Liberia

Olufemi Salu
Malawi

Coumba Touré
Mali

Ibrabim Aboubakar Bagarama
Niger

Jibril Aku
Nigeria

Gilles Guérard
Rwanda

Nadeem Cabral De Almada
Sao Tome and Principe

Yves Coffi Quarm-Dessou
Senegal

Clement Dodoo
Sierra Leone

Enoch Osei-Sarfo
Tanzania

Didier Correa
Togo

Michael Monari
Uganda

Jolone Okorodudu
Zambia

Daniel Sackey
Zimbabwe
# Heads of Representative Offices and Paris Subsidiary

<table>
<thead>
<tr>
<th>Name</th>
<th>Country</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Albert Essien</td>
<td>South Africa</td>
<td>Johannesburg</td>
</tr>
<tr>
<td>Baba Jahate</td>
<td>Angola</td>
<td>Luanda</td>
</tr>
<tr>
<td>Christophe Bourland</td>
<td>France</td>
<td>Paris</td>
</tr>
<tr>
<td>Jamal Shergill</td>
<td>United Arab Emirates</td>
<td>Dubai</td>
</tr>
<tr>
<td>Monica Xiaoning LU</td>
<td>China</td>
<td>Beijing</td>
</tr>
<tr>
<td>Andrew Harrison</td>
<td>United Kingdom</td>
<td>London</td>
</tr>
</tbody>
</table>
Shareholder information

Ordinary shareholding structure
At 31 December 2012, ETI had authorized share capital of 50,000,000,000 ordinary shares with a par value of $0.025 per share

Distribution of shareholdings

<table>
<thead>
<tr>
<th>Share range</th>
<th>Number of shareholders</th>
<th>% of shareholders</th>
<th>Number of shares held</th>
<th>% sharing</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1 – 1,000</td>
<td>505,792</td>
<td>76.92%</td>
<td>157,092,170</td>
<td>0.91%</td>
<td></td>
</tr>
<tr>
<td>1,001 – 10,000</td>
<td>127,249</td>
<td>19.35%</td>
<td>377,888,631</td>
<td>2.20%</td>
<td></td>
</tr>
<tr>
<td>10,001 – 100,000</td>
<td>21,226</td>
<td>3.23%</td>
<td>514,080,088</td>
<td>2.99%</td>
<td></td>
</tr>
<tr>
<td>100,001 – 1,000,000</td>
<td>2,727</td>
<td>0.41%</td>
<td>752,542,275</td>
<td>4.37%</td>
<td></td>
</tr>
<tr>
<td>1,000,001 – 10,000,000</td>
<td>461</td>
<td>0.07%</td>
<td>1,215,652,467</td>
<td>7.06%</td>
<td></td>
</tr>
<tr>
<td>10,000,001 – 100,000,000</td>
<td>81</td>
<td>0.01%</td>
<td>2,247,862,417</td>
<td>13.06%</td>
<td></td>
</tr>
<tr>
<td>100,000,001 – 1,000,000,000</td>
<td>18</td>
<td>0.00%</td>
<td>6,263,489,609</td>
<td>36.39%</td>
<td></td>
</tr>
<tr>
<td>1,000,000,001 and above</td>
<td>3</td>
<td>0.00%</td>
<td>5,683,544,551</td>
<td>33.02%</td>
<td></td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>657,557</strong></td>
<td><strong>100%</strong></td>
<td><strong>17,212,152,208</strong></td>
<td><strong>100%</strong></td>
<td></td>
</tr>
</tbody>
</table>

Top 10 shareholders as at 31 December 2012

<table>
<thead>
<tr>
<th>Shareholders</th>
<th>Number of shares held</th>
<th>% of total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Government Employees Pension Fund (PIC)</td>
<td>3,125,000,000</td>
<td>18.16%</td>
</tr>
<tr>
<td>Asset Management Corporation of Nigeria</td>
<td>1,377,488,688</td>
<td>8.00%</td>
</tr>
<tr>
<td>The International Finance Corporation</td>
<td>1,181,055,863</td>
<td>6.86%</td>
</tr>
<tr>
<td>Social Security and National Insurance Trust</td>
<td>895,958,412</td>
<td>5.21%</td>
</tr>
<tr>
<td>Stanbic Nominees Nigeria Ltd/C007 - Trad</td>
<td>624,796,515</td>
<td>3.63%</td>
</tr>
<tr>
<td>IFC Capitalization (Equity) Fund, L.P.</td>
<td>596,590,900</td>
<td>3.47%</td>
</tr>
<tr>
<td>Stanbic Nominees Nigeria Ltd/C002 - Trad</td>
<td>550,209,765</td>
<td>3.20%</td>
</tr>
<tr>
<td>Stanbic Nominees Nigeria Ltd/C014 - Trad</td>
<td>438,493,443</td>
<td>2.55%</td>
</tr>
<tr>
<td>Africa Capitalization Fund Ltd (IFC)</td>
<td>340,909,100</td>
<td>1.98%</td>
</tr>
<tr>
<td>Interlink Securities Limited</td>
<td>327,618,815</td>
<td>1.90%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>9,458,121,501</strong></td>
<td><strong>54.95%</strong></td>
</tr>
</tbody>
</table>

Substantial interests as at 31 December 2012
The following shareholders had a beneficial ownership of greater than 5% in Ecobank

<table>
<thead>
<tr>
<th>Shareholders</th>
<th>Number of shares held</th>
<th>% of total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Government Employees Pension Fund (PIC)</td>
<td>3,125,000,000</td>
<td>18.16%</td>
</tr>
<tr>
<td>Asset Management Corporation of Nigeria</td>
<td>1,669,807,325</td>
<td>9.70%</td>
</tr>
<tr>
<td>The International Finance Corporation</td>
<td>1,621,788,812</td>
<td>9.42%</td>
</tr>
<tr>
<td>Social Security and National Insurance Trust</td>
<td>895,958,412</td>
<td>5.21%</td>
</tr>
</tbody>
</table>
ETI shares are listed on three stock exchanges under the ISIN TG000A1JS796 and are fungible between the three exchanges.

<table>
<thead>
<tr>
<th>Shares listing venue at 31 December 2012</th>
<th>Shares</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nigeria Stock Exchange (NSE)</td>
<td>12,827,704,264</td>
</tr>
<tr>
<td>Ghana Stock Exchange (GSE)</td>
<td>2,767,538,764</td>
</tr>
<tr>
<td>Bourse Régionale des Valeurs Mobilières (BRVM)</td>
<td>1,616,909,180</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>17,212,152,208</td>
</tr>
</tbody>
</table>

Major shareholdings

- PIC (GEPF) 18.2%
- AMCON 9.7%
- IFC Managed Funds 7.2%
- IFC Direct* 6.9%
- SSNIT 5.2%
- Free Float 52.8%

* Total effective direct ownership of IFC is 9.4%

Dilutive Securities

- The Group has a number of dilutive securities, as outlined below:

Convertibles:

- IFC, EIB and OFID hold a total of US$ 168m of convertibles, that are exchangeable into ordinary shares at market related prices

Nedbank

- Nedbank Group hold a US$285m loan with subscription rights into 2,478m shares (equivalent to a proforma 12.6% stake based on the December 2012 shares in issue)
- Nedbank Group also have the right to purchase additional shares at a market based price to reach a proforma ownership of 20% in ETI

Share Options

There are options outstanding to staff and management in respect of 442m shares

Ordinary share dividend history

<table>
<thead>
<tr>
<th>Financial Year</th>
<th>Dividend per ordinary share (US$ cents)</th>
<th>Total dividend (US$ '000)</th>
</tr>
</thead>
<tbody>
<tr>
<td>2006</td>
<td>3.0</td>
<td>18,355</td>
</tr>
<tr>
<td>2007</td>
<td>2.0</td>
<td>26,940</td>
</tr>
<tr>
<td>2008</td>
<td>0.2</td>
<td>17,500</td>
</tr>
<tr>
<td>2009</td>
<td>0.3</td>
<td>29,744</td>
</tr>
<tr>
<td>2010</td>
<td>0.4</td>
<td>39,653</td>
</tr>
<tr>
<td>2011</td>
<td>0.4</td>
<td>51,349</td>
</tr>
<tr>
<td>2012</td>
<td>0.4</td>
<td>68,849</td>
</tr>
</tbody>
</table>
Shareholder information

Market statistics
ETI was listed on the stock exchanges of Nigeria, Ghana, and BRVM in 2006.

Nigeria
ETI share price relative to NSE index: 2012

Nigeria: Summary of trading

<table>
<thead>
<tr>
<th>Quarter</th>
<th>Volume (shares)</th>
<th>Value (NGN)</th>
<th>Average daily Volume</th>
<th>Average daily value (NGN)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jan-Mar</td>
<td>816,448,820</td>
<td>8,839,403,392</td>
<td>8,971,965</td>
<td>97,136,301</td>
</tr>
<tr>
<td>Apr-Jun</td>
<td>625,247,978</td>
<td>7,184,415,444</td>
<td>6,870,857</td>
<td>78,949,620</td>
</tr>
<tr>
<td>Jul-Sep</td>
<td>258,048,673</td>
<td>2,707,190,004</td>
<td>2,804,877</td>
<td>29,425,978</td>
</tr>
<tr>
<td>Oct-Dec</td>
<td>665,509,396</td>
<td>7,622,107,861</td>
<td>7,233,798</td>
<td>82,848,998</td>
</tr>
<tr>
<td>Total/Average</td>
<td>2,365,254,867</td>
<td>26,353,116,702</td>
<td>6,470,374</td>
<td>72,090,225</td>
</tr>
</tbody>
</table>

Source: Bloomberg
Ghana

ETI share price relative to GSE index: 2012

Source: Bloomberg

Ghana: Summary of trading

<table>
<thead>
<tr>
<th>Quarter</th>
<th>Volume (shares)</th>
<th>Value (GHS)</th>
<th>Average daily Volume</th>
<th>Average daily value (GHS)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jan-Mar</td>
<td>8,304,647</td>
<td>837,474</td>
<td>91,260</td>
<td>9,203</td>
</tr>
<tr>
<td>Apr-Jun</td>
<td>3,676,882</td>
<td>497,820</td>
<td>40,405</td>
<td>5,471</td>
</tr>
<tr>
<td>Jul-Sep</td>
<td>32,834,143</td>
<td>3,594,980</td>
<td>356,893</td>
<td>39,076</td>
</tr>
<tr>
<td>Oct-Dec</td>
<td>7,146,292</td>
<td>861,550</td>
<td>77,677</td>
<td>8,713</td>
</tr>
<tr>
<td>Total/Average</td>
<td>51,961,964</td>
<td>5,731,825</td>
<td>141,559</td>
<td>15,615</td>
</tr>
</tbody>
</table>

Source: Bloomberg
Shareholder information

Côte d’Ivoire (BRVM)
ETI share price relative to BRVM Composite Index: 2012

![Graph showing ETI Share price relative to BRVM Composite Index]

Source: Bloomberg

Côte d’Ivoire: Summary of trading

<table>
<thead>
<tr>
<th>Quarter</th>
<th>Volume (shares)</th>
<th>Value (XOF)</th>
<th>Average daily Volume</th>
<th>Average daily value (XOF)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jan-Mar</td>
<td>8,261,395</td>
<td>310,185,090</td>
<td>90,785</td>
<td>3,408,627</td>
</tr>
<tr>
<td>Apr-Jun</td>
<td>13,417,345</td>
<td>566,878,400</td>
<td>147,443</td>
<td>6,229,433</td>
</tr>
<tr>
<td>Jul-Sep</td>
<td>17,948,122</td>
<td>682,427,753</td>
<td>195,088</td>
<td>7,417,693</td>
</tr>
<tr>
<td>Oct-Dec</td>
<td>12,299,634</td>
<td>436,578,459</td>
<td>133,692</td>
<td>4,745,418</td>
</tr>
<tr>
<td>Total/Average</td>
<td>51,926,496</td>
<td>1,996,069,702</td>
<td>141,752</td>
<td>5,450,293</td>
</tr>
</tbody>
</table>

Source: Bloomberg
Preference shareholding structure

As part of the consideration for the Oceanic Bank acquisition in 2011, Ecobank issued participating cumulative convertible preference shares. The key terms and holdings are outlined below.

<table>
<thead>
<tr>
<th>Issue date</th>
<th>31 October 2011</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nº outstanding</td>
<td>1,066,580,478</td>
</tr>
<tr>
<td>Issue price</td>
<td>$0.1032</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Dividends</th>
<th>Higher of 4% of issue price or dividend paid on ordinary shares. Paid in priority to dividends on ordinary and cumulative shares. Dividends will be paid in US$.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Voting</td>
<td>No voting rights attached.</td>
</tr>
<tr>
<td>Liquidation</td>
<td>In the event of liquidation, dissolution or winding up of the Company, the holders of preference shares shall enjoy priority of repayment before the holders of ordinary shares and shall receive, an amount payable in cash equal to the issue price plus any dividend that has not been declared or that has been declared but which remains unpaid</td>
</tr>
<tr>
<td>Conversion</td>
<td>Holders have the right, exercisable between 3rd and 5th anniversaries of issue date to convert into ordinary shares at the rate of 0.76923 ordinary shares to each preference share, all or part of such preference shares into ordinary shares of the Company, such ordinary shares to rank pari passu with, and have the same rights as, all other ordinary shares of the Company.</td>
</tr>
<tr>
<td>Redemption</td>
<td>At any time after the 5th anniversary of issue, ETI has a right to redeem the preference shares into ordinary shares if not already converted. This right extends into perpetuity. The redemption price shall be a 6% premium to the issue price, i.e. $0.1094.</td>
</tr>
</tbody>
</table>

The preference shares are not listed on an exchange.

<table>
<thead>
<tr>
<th>Share Range</th>
<th>Number of shareholders</th>
<th>% of shareholders</th>
<th>Number of shares held</th>
<th>% Shareholding</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 - 1,000</td>
<td>386,516</td>
<td>93.65%</td>
<td>43,128,129</td>
<td>4.05%</td>
</tr>
<tr>
<td>1,001 - 10,000</td>
<td>23,894</td>
<td>5.79%</td>
<td>57,459,809</td>
<td>5.39%</td>
</tr>
<tr>
<td>10,001 - 100,000</td>
<td>2,093</td>
<td>0.50%</td>
<td>49,333,079</td>
<td>4.63%</td>
</tr>
<tr>
<td>100,001 - 1,000,000</td>
<td>198</td>
<td>0.05%</td>
<td>51,839,077</td>
<td>4.86%</td>
</tr>
<tr>
<td>1,000,001 - 10,000,000</td>
<td>19</td>
<td>0.00%</td>
<td>72,962,737</td>
<td>6.85%</td>
</tr>
<tr>
<td>10,000,001 - 100,000,000</td>
<td>5</td>
<td>0.00%</td>
<td>68,399,889</td>
<td>6.42%</td>
</tr>
<tr>
<td>100,000,001 - 500,000,000</td>
<td>1</td>
<td>0.00%</td>
<td>132,415,381</td>
<td>12.43%</td>
</tr>
<tr>
<td>500,000,001 - 1,000,000,000</td>
<td>1</td>
<td>0.00%</td>
<td>590,352,295</td>
<td>55.39%</td>
</tr>
<tr>
<td>Total</td>
<td>412,727</td>
<td>100%</td>
<td>1,065,889,596</td>
<td>100%</td>
</tr>
</tbody>
</table>
Shareholder information

Top 10 preference shareholders

<table>
<thead>
<tr>
<th>Shareholder</th>
<th>Number of shares held</th>
<th>% of total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Asset Management Corporation of Nigeria</td>
<td>590,352,295</td>
<td>55.39%</td>
</tr>
<tr>
<td>Fcust/AMCON/C-ibru &amp; others*</td>
<td>132,415,381</td>
<td>12.42%</td>
</tr>
<tr>
<td>Ibru V, Oboden</td>
<td>21,846,830</td>
<td>2.05%</td>
</tr>
<tr>
<td>Bayelsa State Min. of Finance Incorp.</td>
<td>13,377,632</td>
<td>1.26%</td>
</tr>
<tr>
<td>Ministry of Finance Incorporated</td>
<td>11,492,074</td>
<td>1.08%</td>
</tr>
<tr>
<td>Ibru Obaro, s e</td>
<td>10,923,647</td>
<td>1.02%</td>
</tr>
<tr>
<td>F/am/ocbk/Falcon Securities Ltd</td>
<td>10,758,906</td>
<td>1.01%</td>
</tr>
<tr>
<td>Ethos Capital VGP (Jersey) Ltd</td>
<td>9,637,150</td>
<td>0.90%</td>
</tr>
<tr>
<td>Fcust/AMCON/Ibcl assets &amp; sec.Trad.Stock</td>
<td>8,774,000</td>
<td>0.82%</td>
</tr>
<tr>
<td>Old Mutual Life Assurance</td>
<td>8,300,605</td>
<td>0.78%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>817,878,520</strong></td>
<td><strong>76.73%</strong></td>
</tr>
</tbody>
</table>

*Beneficial ownership is AMCON

Total number of preference shares 1,065,889,596
A note about Forward Looking Statements

This annual report or any extract thereof including its abridged version could or may contain forward looking statements that are based on current expectations or beliefs, as well as assumptions about future events.

These forward looking statements involve known and unknown risks, uncertainties and other important factors that could in future cause actual results, performance or achievements of the Group to be materially different from those expressed or implied in the forward looking statements.

These forward looking statements can be identified by the fact that they do not relate only to historical or current facts. Forward looking statements often use words such as “anticipate”, “target”, “expect”, “estimate”, “intend”, “plan”, “goal”, “believe”, “will”, “may”, “should”, “would”, “could” or other words of similar meaning.

Such forward looking statements are based on assumptions regarding the Group’s present and future business strategies and the environment in which the Group will operate in the future.

The Group expressly disclaims any obligation or undertaking to release any updates or revisions to any forward looking statements contained herein to reflect any change in the Group’s expectations with regard thereto or any change in events, conditions or circumstances on which any such statement is based.

Ecobank has made every effort to ensure the accuracy of the information contained in this annual report relating to such forward looking statements and believes such information is reliable but does not warrant its completeness or accuracy. The Company shall not be held liable for errors of fact or opinion connected to such forward looking statements. This however does not exclude or restrict any duty or liability that Ecobank has to its customers under any regulatory system.
Shareholder contacts

Company Secretary
Samuel K. Ayim

Group Office
2365, Boulevard du Mono
B.P. 3261, Lomé – Togo
Tel: (228) 22 21 03 03 / 22 21 31 68
Fax: (228) 22 21 51 19

Questions about your shares?
Please contact the Registrars for queries about:
• Missing dividends.
• Lost share certificates.
• Estate questions.
• Address change to the share register.
• Having dividends paid directly into bank accounts.
• Eliminating duplicate mailings of shareholder materials.

Registrars

Abidjan
EDC Investment Corporation
Immeuble Alliance, 4ème étage
Avenue Terrasson de Fougeres
01 BP 4107 – Abidjan 01
Côte d’Ivoire
Tel: (225) 20 21 10 44
Fax: (225) 20 21 10 46
Contact: Aymar N’Guessan
anguessan@ecobank.com

Accra
Ghana Commercial Bank Limited
Share Registry Department
Thorpe Road, High Street
P. O. Box 134, Accra – Ghana
Tel: (233) 0 302 668 656
Fax: (233) 0 302 668 712
Contact: Gladys Wuo Asare
gwuo-asare@gcb.com.gh
Kojo Essel,
kessel@gcb.com.gh

Lagos
EDC Securities Limited
Registrars Department
139 Broad Street
Lagos – Nigeria
Tel: (234) 1 730 12 60 – 1
Fax: (234) 1 461 03 45
Contact:
Prisca Enwe
penwe@ecobank.com
Napoleon James
njames@ecobank.com
To buy or sell shares in ETI

Nigeria
EDC Securities Limited
19A Adeola Odeku Street
Victoria Island
Lagos, Nigeria
(234) -1- 270 8955
(234)-1-271 3407
Contact: Josephine Onwubu
jonwubu@ecobank.com

Côte d’Ivoire
EDC Investment Corporation
Immeuble Alliance, Avenue Terrasson de Fougères 01
BP 4107 Abidjan 01
Tel: (225) 20 21 104 4 / 20 31 92 24
Contact: Brice Allet
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Cameroon
EDC Investment Corporation
2ème Etage, Immeuble ACTIVA
Rue Prince de Galles
Akwa, Douala
Cameroon
Tel: +237 33 43 13 81
Contact: Adonis Seka
aseka@ecobank.com

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5 Second Ridge Link
North Ridge, Accra – Ghana
Tel: (233) 302 25 17 20 – 3
Contact: Mahama Alhassan
Iddrisu
Email: middrisu@ecobank.com

Other investor queries
For other queries about investing in ETI
Investor Relations
Ecobank Transnational Incorporated
2365, Boulevard du Mono
B.P. 3261, Lomé – Togo
Tel: (228) 22 21 03 03
Fax: (228) 22 21 51 19
Contact: James Etherington, Ato Arku
ir@ecobank.com

Stock Exchanges
Bourse Régionale des Valeurs Mobilières
18, Rue Joseph Anoma –
(Rue des Banques)
01 BP 3802 – Abidjan 01
Côte d’Ivoire
Tel: (225) 20 32 66 85 – 86
Fax: (225) 20 32 66 84
Contact: Le Directeur Général
brvm@brvm.org

Ghana Stock Exchange
5th Floor, Cedi House
P.O. Box 1849, Accra – Ghana
Tel: (233) 0 302 669 908 /
(233) 0 302 669 914 /
(233) 0 302 669 935
Fax: (233) 0 302 669 913
Contact: The Managing Director
info@gse.com.gh

Nigerian Stock Exchange
Stock Exchange House –
(6th, 9th, and 11th Floors)
2 / 4 Customs Street
P.O. Box 2457, Lagos – Nigeria
Tel: (234) 1 266 02 87
(234) 1 266 03 05 /
(234) 1 266 03 35
Fax: (234) 1 266 87 24 /
(234) 1 266 82 81
Contact: The Managing Director
info@nigerianstockexchange.biz
### Holding company and subsidiaries

<table>
<thead>
<tr>
<th>Country</th>
<th>Address</th>
<th>Telephone Numbers</th>
<th>Fax Numbers</th>
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</thead>
<tbody>
<tr>
<td>Benin</td>
<td>Rue du Gouverneur Bayol 01 B.P. 1280, RP Cotonou - Bénin</td>
<td>(229) 21 31 30 69 / 21 31 40 23</td>
<td>(229) 21 31 89 81</td>
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<tr>
<td>Burkina Faso</td>
<td>Avenue du Gouverneur Bayol 01 B.P. 1280, RP Cotonou - Bénin</td>
<td>(229) 21 31 30 69 / 21 31 40 23</td>
<td>(229) 21 31 89 81</td>
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<tr>
<td>Burundi</td>
<td>Avenue de la Nation 01 B.P. 1273, Bujumbura - Burundi</td>
<td>(257) 22 20 8100 / 22 20 8200 / 22 20 8299</td>
<td>(257) 22 25 3473</td>
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<tr>
<td>Chad</td>
<td>Avenue Charles de Gaulle B.P. 87, N'Djaména - Tchad</td>
<td>(235) 2252 43 14 / 21</td>
<td>(235) 2252 23 45</td>
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<tr>
<td>Cameroon</td>
<td>Boulevard de la Liberté B.P. 582, Douala - Cameroon</td>
<td>(237) 33 43 82 51 / 33 43 84 88 - 89</td>
<td>(237) 33 43 86 09</td>
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<tr>
<td>Cape Verde</td>
<td>Avenida Cidade de Lisboa C.P. 374 /c Praia</td>
<td>(238) 260 36 60 / 261 10 90</td>
<td>(238) 260 36 60 / 261 10 90</td>
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<tr>
<td>Central African Republic</td>
<td>Place de la République B.P. 910 Bangui - République Centrafricaine</td>
<td>(236) 21 61 00 42 / 21 61 00 42</td>
<td>(236) 21 61 00 42 / 21 61 00 42</td>
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<tr>
<td>Congo</td>
<td>Immeuble de l’ARC, 3ème étage Avenue du Camp B.P. 2485, Brazzaville - Congo</td>
<td>(242) 06 621 08 08 / 05 778 79 08</td>
<td></td>
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<tr>
<td>Côte d’Ivoire</td>
<td>Immeuble Alliance Avenue Terrasson de Fougères 01 B.P. 4107- Abidjan 01 Côte d’Ivoire Tel: (225) 20 31 92 00 Fax: (225) 20 21 88 16</td>
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<tr>
<td>Democratic Republic of the Congo</td>
<td>Avenue de la Nation 47, Avenue Ngongo Lutete Gombe – RD Congo B.P. 7515, Kinshasa Tel: (243) 99 60 16 000 Fax: (243) 99 60 17 070</td>
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<tr>
<td>Equatorial Guinea</td>
<td>Avenida de la Independencia APDO.268, Malabo – República de Guinea Ecuatorial (240) 333 098 271 /SSS 300 203</td>
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<tr>
<td>Gabon</td>
<td>214, Avenue Bouët 9 Étages, Montagne Sainte B.P. 12111 Libreville – Gabon Tel: (241) 01 76 20 71 / 01 76 20 73 Fax: (241) 01 76 20 75</td>
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<tr>
<td>Gambia</td>
<td>42 Kairaba Avenue P.O. Box 3466 Serrekunda – The Gambia Tel : (220) 439 90 31 – 33 Fax : (220) 439 90 34</td>
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<tr>
<td>Ghana</td>
<td>19 Seventh Avenue, Ridge West P.O. Box AN 16746 Accra North – Ghana Tel : (333) 302 68 11 46/8 Fax : (333) 302 68 04 28/37</td>
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<tr>
<td>Guinea</td>
<td>Immeuble Al Iman Avenue de la République B.P. 5687 Conakry – Guinée Tel: (224) 63 70 14 34 (224) 63 70 14 35 Fax: +224 30 45 42 41</td>
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<tr>
<td>Guinea-Bissau</td>
<td>Avenue Amilcar Cabral B.P. 126, Bissau – Guinée-Bissau Tel: (245) 320 73 60 – 61 Fax: (245) 320 73 63</td>
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<tr>
<td>Kenya</td>
<td>EcoBank Towers Muindi Mbingu Street P.O. Box 49584, Code 0100 Nairobi – Kenya Tel : (254) 20 288 3000 /0719 098 000 Fax: (254) 20 224 9670</td>
<td></td>
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<tr>
<td>Liberia</td>
<td>Ashmun and Randall Street P.O. Box 4825 1000 Monrovia 10 – Liberia Tel : (231) 886-74-76-93 /886-97-16-94 Fax: (231) 701 20 90</td>
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<tr>
<td>Malawi</td>
<td>Ecobank House, Corner Victoria Avenue and Henderson Street, Private Bag 389, Chichiri, Blantyre 3 – Malawi Tel : (265) 01 822 099 / 808 /681 Fax: (265) 01 820 583</td>
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<tr>
<td>Mali</td>
<td>Place de la Nation Quartier du Fleuve B.P. E1272 Bamako – Mali Tel: (223) 20 70 06 00 Fax: (223) 20 23 33 05</td>
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<tr>
<td>Niger</td>
<td>Angle Boulevard de la Liberté et Rue des Bâtisseurs B.P. : 13804, Niamey – Niger Tel : (227) 20 73 301 – 04 Fax: (227) 20 73 73 02 – 04</td>
<td></td>
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<tr>
<td>Nigeria</td>
<td>Pilot 21, Ahmadu Bello Way P.O. : Box 72688, Victoria Island Lagos – Nigeria Tel : (234) 1 2710391-5 Fax: (234) 1 2710111</td>
<td></td>
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<tr>
<td>Rwanda</td>
<td>Plot 314, Avenue de la Paix P.O. Box 3268, Kigali – Rwanda Tel : (250) 788 16 10 00 Fax: (250) 252 50132</td>
<td></td>
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</tr>
</tbody>
</table>
24. São Tomé and Príncipe
Edifício H8, Travessa do Pelourinho
C.P. 316
São Tomé – São Tomé e Príncipe
Tel: (239) 222 21 41
/222 50 02
Fax: (239) 222 26 72

25. Senegal
Km 5 Avenue Cheikh Anta Diop
P.O. Box 9095, Centre Douanes
Dakar – Sénégal
Tel: (221) 33 859 99 99
Fax: (221) 33 859 99 98

26. Sierra Leone
7 Lightfoot Boston Street
P.O. Box 2057
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Tel: (232) 22 221 704
/227 801
Fax: (232) 22 290 450

27. Tanzania
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(255) 22 212 5592
(255) 22 212 5594
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28. Togo
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29. Uganda
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Fax: (256) 312 266 079

30. Zambia
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(260) 211 250 202 – 4
(260) 211 367 390
Fax: +260 211 250 171

31. Zimbabwe
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Fax: (263 – 4) 852632–851630–9
Toll free : 08003 2 800 000

32. EBI SA Groupe Ecobank
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33. EBI SA Representative Office
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34. Ecobank China
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Fax: (8610) 66 29 00 98

35. Ecobank South Africa
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4th Floor, Sandton 2196
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Fax: (27) 11 783 6852

36. Ecobank Dubai
Representative Office
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Shaikh Zayed Road, P.O. Box: 29926
Dubai – UAE
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Fax: (971) 4 327 6990

37. Ecobank Angola
Representative Office
Rua Joaquim Kapango Nº31
Ingombota-Luanda
C.P 25, Luanda – Angola
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38. Ecobank Development
Corporation (EDC)
2365, Boulevard du Mono
B.P. 3261, Lomé –Togo
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Fax: (233) 21 25 17 34

39. EDC Investment Corporation
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Côte d’Ivoire
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Fax: (225) 20 21 10 46

40. EDC Stockbrokers Limited
5 Second Ridge Link, North Ridge
P.O. Box 16746, Accra North – Ghana
Tel: (233) 21 25 17 23 / 24
Fax: (233) 21 25 17 20

41. EDC Securities Limited
Plot 21, Ahmadu Bello Way
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Lagos – Nigeria
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Fax: (234) 1 271 4860

42. EDC Asset Management
Immeuble Alliance, 4ème étage
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Côte d’Ivoire
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43. EDC Investment Corporation
2nd Floor ACTIVA Building
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Cameroon

44. Ecobank Asset Management Company P/L
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Borrowdale, Harare
Zimbabwe

45. eProcess International SA
2365, Boulevard du Mono
B.P. 4385, Lomé –Togo
Tel: (228) 22 22 23 70
Fax: (228) 22 22 24 34
Customer contact centres

**Balance enquiry**
- Account balance
- Transaction confirmations
- Transfer confirmations

**Card services**
- Card activation for online transaction
- Pin resets
- Card blocking

**Complaints**
- ATM complaints
- Card complaints
- Transaction complaints
- Service / product delivery delays
- Staff attitude

**General enquiries**
- Information on Ecobank services / products
- Interest / exchange rates
- Directions to ATMs / branches
- Account opening requirements
- Branch contacts
- Fees and charges

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**Ghana**
Tel: (233) 302 213999
800 30000 (Toll-free from Ghana)

**Côte d’Ivoire**
Tel: (225) 22 400 200

**Nigeria**
Tel: (234) 700 500 0000

**Cameroon**
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**Kenya**
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